

Emergency Room:



No two ER visits are the same, but there are some constants you can expect here at the Bassett ACH Emergency Room.

TRIAGE

Patients can expect to be triaged by a nurse within 10 minutes of checking in at the front desk. Vitals will be taken along with an assessment of the condition.

CATEGORIZED

Based on the severity of their condition, patients are placed in a cue according to [National Emergency Room Standards](#). While a condition may be easy to diagnose/treat, patients are seen by acuity, not the ease of care.

ROOM

Once a room becomes available, patients are taken to a treatment room. Vitals will be checked once an hour by a medic. Those waiting longer than an hour, or whose condition worsens, can hit their call button to request assistance from a staff member.

DOCTOR

On a typical day, the ER is staffed with only one provider. This provider will assess, order tests, diagnose and provide a treat-

TEST TIMES

Common laboratory tests and radiology exams take a minimum of one hour to process. This wait time will take place in the treatment room. A CT scan with contrast is a minimum

AFTER HOURS

After-hour ultrasounds and MRIs are conducted at Fairbanks Memorial Hospital (FMH.) The patient is transferred to FMH via ambulance. Wait times are based on FMH availability.

APPOINTMENTS

During the regular duty day, ER staff will attempt to make a same day appointment for patients who come to the ER for lower acuity concerns. This process helps alleviate wait time for patients.

AVERAGES

- The ER sees approximately 40 patients a day.
- The average length of stay, from check-in to discharge is 2 hours and 27 minutes.
- The busiest hours in the ER are typically between 3 and 8 p.m. each day.
- At any given time you can expect three medics, three nurses and one doctor on duty. A physician's assistant is also on duty during the regular business day, Mon-

NEED HELP?

Each medical staff member has a tag on their badge indicating their role as doctor, nurse or medic. Please do not hesitate to hit your call button to ask a question or request assistance.