

# USA MEDDAC - ALASKA

## - Mission -

Provide United States Army Forces in Alaska with sustained health service support and force health protection to enable Total Force Readiness, promoting health, and inspiring trust within our Military Community through high reliable healthcare delivery.

## - Vision-

MEDDAC - Alaska is the premier healthcare delivery platform, providing expeditionary, responsive and medically ready and ready medical forces in support of USARAK and USAMDC missions to fight and win - anytime, anywhere.

## - Motto-

Above All We Care

Translator service is available 24 hours a day.

# C.A.R.E.S.

CARES is a recognition program that empowers patients, family members, supervisors, co-workers and visitors, to bring customer service excellence of Bassett Army Community Hospital personnel to Leadership's attention.

Compliments will be collected based on demonstrated behaviors of CARES qualities. All nominees will be recognized in a monthly ceremonial celebration.

How can YOU help raise the standard of customer service excellence?  
Simple.....report excellence when you encounter it, every time you encounter it.

[www.bassett.wainwright.tricare.mil](http://www.bassett.wainwright.tricare.mil)

# C.A.R.E.S.

Staff Recognition, Incentives,  
Awards/ Rewards Program

**C - Compassionate**  
**A - Attentive**  
**R - Responsive**  
**E - Enthusiastic**  
**S - Service**

If you have been the beneficiary or witness of **customer service excellence**, please take the time to fill out this CARES Award Nomination Form and place it in the nearest survey box or give it to any staff member.



