

USA MEDDAC ALASKA

- Mission -

We provide high quality healthcare through teamwork to ensure a globally ready force.

- Vision -

We will be a High Reliability Organization - fully trusted, innovative, and integrated within our community.

- Motto-

Above All We Care



Translator service is available 24 hours a day.

C.A.R.E.S.

CARES is a recognition program that empowers, patients, family members, supervisors, co-workers and visitors, to bring customer service excellence of Bassett Army Community Hospital personnel to Leadership's attention.

Compliments will be collected based on demonstrated behaviors of CARES qualities. All nominees will be recognized in a monthly ceremonial celebration.

How can YOU help raise the standard of customer service excellence at Bassett Army Community Hospital? Simple.....report excellence when you encounter it, every time you encounter it.

<http://www.alaska.amedd.army.mil>

C.A.R.E.S.

Staff Recognition, Incentives,
Awards/ Rewards Program

C - Compassionate
A - Attentive
R - Responsive
E - Enthusiastic
S - Service



If you have been the beneficiary or witness of **customer service excellence**, please take the time to fill out this CARES Award Nomination Form and place it in the nearest survey box or give it to any staff member.

