ScriptCenter®

Express Prescription Pickup

1 Order prescriptions through AudioCare (907)361-5802 and select Option 3 "PX ScriptCenter" as your pickup location.

2 At the ScriptCenter kiosk select "Enroll". You will need one of your current prescription numbers to complete enrollment. If you don't have a current prescription number to activate enrollment call the pharmacy at (907)361-5758 or (907)361-5109.

Helpful tip! During Enrollment, you will have the option to create your User ID and PIN. You can also add your fingerprint and/or Military ID to use instead of your User ID. This makes logging in even easier!

2 Review your prescriptions to pickup, sign, and complete your transaction.

SCRIPTCENTER IS LOCATED

Inside the PX/Commissary Corridor

ScriptCenter HOURS

Sunday: 1000-1700
Monday: 0600-2000
Tuesday : 0600-2000
Wednesday : 0600-2000
Thursday : 0600-2000
Friday : 0600-2000
Saturday : 0800-2000

PHARMACY PHONE

(907)361-5758
(907)361-5109

AUDIOCARE REFILL LINE

(907)361-5802

ASTERES®

Asteres Inc.
4110 Sorrento Valley Blvd.
San Diego, CA 92121

MHS | Military Health System
health.mil

ScriptCenter®

Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the Main Pharmacy (located at Bassett) and loaded Monday thru Friday at 0900 into ScriptCenter for you to pick up at your convenience.

When will my prescriptions be ready in ScriptCenter?

Prescriptions will be ready after 1000 the following duty day.

What if I forget my "Log In" ID or PIN?

You can recover your User ID or PIN by pressing "Forgot ID" or "Forgot PIN". If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number:
(need for one time for enrollment)

ID:

PIN:

Can I pick up all of my prescriptions from ScriptCenter?

Controlled medications and prescriptions requiring refrigeration must be picked up from the Main Pharmacy.

Is a pharmacist available if I have additional questions?

Yes, please call (907)361-5758 or (907)361-5109 during pharmacy hours to speak with a pharmacist.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 14 days will be returned and need to be reordered.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

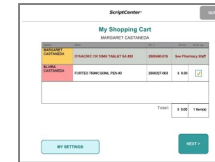**Remember**: Controlled medications and Prescriptions that require refrigeration must be picked up from the pharmacy.

Using ScriptCenter is Easy

① "Log In" with one of three options

1. Fingerprint & PIN
2. Military ID and PIN
3. User ID & PIN

② Review prescriptions to pickup

③ Sign on the screen and pick up your items