

Exceptional Family Member Program Checklist

For EFMP Enrollments, Updates or Dis-enrollments:

- If care is received on-post call 907-361-4000/4001 to schedule an “EFMP enrollment” with your PCM.
- If care is received off-post, take a DD 2792 (medical enrollment form) to your off-post Provider for completion. Remember to complete the demographics page.
- For educational enrollment, take a 2792-1 to your child’s school and return with current IEP. Remember to complete the demographics page prior to turning it into the school.
- Once your “EFMP enrollment” medical appointment is scheduled, send our office an e-mail informing us of the date of the appointment so we may get it electronically to your Provider.
 - Then go to **efmp.army.mil/enterpriseefmp/** to create the packet.
 - Log in to E EFMP (CAC log in for Service Members)**
 - Click “Start Package”**
 - For a new enrollment, click “Enrollment.”**
 - For an update to an already existing enrollment (to include disenrollment), click “Enrollment Update.”**
 - Please upload all necessary documents into the packet. This will expediate the process.**
 - Please note: If your family member needs a medical and an educational enrollment, you need to create two packets. You cannot click yes to both medical and education in the same packet.**
 - Follow steps for completion.**

*****REMINDER: Both Active-Duty Service Member and Family member over 18 years old will need their own log-ins. *****

Here is a QR Code to follow for training on creating an enrollment packet.

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Link to obtain DS log-in:

<https://www.dmdc.osd.mil/identitymanagement/app/login> or scan this code. Please see “Need Support” tab for extra assistance. Service Member and Family Members over 18 will need their own log-ins. This is the same log in you would use for access to the Genesis Portal.



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Link to Enterprise EFMP (E-EFMP):

<https://efmp.army.mil/EnterpriseEfmp/Login> or scan this code.



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******When emailing EFMP, please include the Sponsor’s name, DOD, and a good contact number.******



Questions or Concerns:

Please e-mail us at usarmy.wainwright.medcom-bsac.mbx.meddac-ak-efmp@health.mil